



## VETS Place Central

3330 West Wells Street, Milwaukee, WI 53208



# Vision Statement

The Center for Veterans Issues will achieve its goal by providing holistic services, either directly or through collaboration, and by supporting the replication of models based on research.

# Mission Statement

The Center for Veterans Issues, Ltd. (CVI) is a 501 (c) (3) nonprofit veterans service agency whose **Mission** is to serve men and women of our armed forces who find themselves in need after returning to civilian life.

## About Us

VETS Place Central is a 72 bed transitional living facility for homeless veterans with wraparound supportive programs and services designed to assist veterans reintegrating into the community. VPC also offers 16 single room occupancy (SRO) units for veterans needing permanent housing while they continue to become self-sufficient. Our housing program also serves female veterans and with(out) children in a separate facility. VPC has the ability to accommodate up to 6 non-eligible veterans in the VPC overflow program.

Boudicca House opened its doors July 2011. Boudicca House is a 6 bed transitional living facility for homeless single women veterans and homeless women veterans with children.

Program Contact:

**Dr. Berdie Cowser, Bureau Director of Housing**

VETS Place Central  
3330 West Wells Street  
Milwaukee, WI 53208

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### Our Focus:

On any given night, CVI houses, feeds and provides reintegration services to more than 300 veterans. Success is achieved when a veteran has a source of income, physical, mental and spiritual health, as well as a place of their own to live. Without a safe environment with supportive housing and services, many veterans could not break the cycle of homelessness and move on to jobs and permanent housing. The Bureau of Transitional Housing Programs and Services offers transitional housing for homeless male and female veterans with wraparound supportive services designed to assist veterans reintegrating into the community.

### Who do we serve

Homeless veterans and veterans at risk of becoming homeless

### What services are provided

- Case management
- Education, Training and Employment services
- Addiction therapy
- Counseling life skills training
- Access to VA Medical, mental health care, AODA referrals
- Veterans benefits and entitlement counseling
- Three hot meals per day
- Transportation
- Volunteer Program – Veterans United for Community Service (VUCS)
- Self-Esteem and motivation classes
- Clothing Room
- Computer Lab

### How to apply for our services

Walk-ins on Monday, Tuesday, Thursday and Friday from 0700-1000, complete an intake package and be screened for eligibility  
Must be homeless at time of intake

### Locations:

<b>VETS Place Central</b> 3330 West Wells Street Milwaukee, WI 53208 414-342-5000	<b>Boudicca House</b> 3900 West Park Hill Milwaukee, WI 53208 414-342-5000
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## Veterans Wish List

\*Please note Items in BOLD Most Desirable at this time\*



### Toiletries\* (NEW):

Toothbrushes, Toothpaste, Dental Floss, **Denture Adhesive**, Deodorant, Soap, Plastic Closable Soap Dishes, Shaving Cream/Gel, Razors, Hairbrushes, Combs, Shampoo, Conditioner, Foot Powder, Seven Day Pill Containers, Lip Balm, Foot Powder, Feminine Products, and Lotions/Moisturizers.

### Men's and Women's Clothing\*:

- **Underwear (M, L, XL) (NEW)**
- **Bras (sizes: 34, 36, 38, 50 A/B/C/D) (NEW)**
- **Socks: White, Dress and Nylons (NEW)**
- (Seasonal) Winter Hats, Gloves, Scarves (any size new or gently used)
- (Seasonal) Winter Jackets (any size - new or gently used)

### Beddings/Additional Items (NEW):

- **Twin White Flat & Twin Fitted Sheets**
- **Twin Blankets/Comforters**
- **Pillows/Pillow Cases**
- **Towels, Face and Body**
- **Laundry Detergent**
- **Fabric Softener**

### Miscellaneous Items (new or gently used):

- Postage Stamps
- Regular "ground" coffee (please, no whole beans)
- Cases of individual bottled spring water
- Cleaning supplies (for individual housing units)
- Calendars, day planners and journals
- Digital cameras (new or gently used)
- Games (Cribbage, Chess, Checkers, Decks of cards, Trivia, Risk, Pictionary)
- Clothing Hangers
- (Seasonal) Hand and Foot Warmers

### Gift Certificates:

Grocery Stores (Pick-N-Save, Sentry, etc.) **Restaurant/Fast Food** (Subway, Dunkin' Donuts, Starbucks, Boston Market, McDonalds) Chain Stores (Target and Wal-Mart) Gas Cards, Movie Tickets, Bus Tickets, Sporting Events Tickets, Museums, Concert Tickets.

\*Any kind of Gift Certificate is welcomed\*

### Top Five Needs

1. **New Underwear and bras (S, M, L, XL)**
2. **Padlocks with key**
3. **Face and Body Towels**
4. **Comforters (matching)**
5. **Twin Sheets (Flat and Fitted)**

**\*\*Please note that as vets enter and transition from our program, the donated items that are received go directly to the vets. So from time to time we need to replenish the stock of items such as hygiene products, bed linen, towels, dishes, cleaning supplies and clothing, etc.**

## Performance Impact Statement

- In the last year we served 234 homeless veterans vets and 4 children.
- The veterans that we served were between the ages of 18-74.
- The majority of the vets were between the ages of 31-50.
- The average length of stay is 6-12 months.
- The permanent housing goal is 60%.
- To address the residential stability goal, 70% of veterans who completed the program went into permanent housing.
- Almost all the veterans served were special needs population. For reporting purposes special needs includes mental health, alcohol abuse, drug abuse, physical disability, and domestic violence.

